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Original Article



Presenting the Cognitive-Behavioral Exclusion Experience Model in the Field of Nursing

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Abstract

Background: Workplace ostracism refers to the experience of being excluded or ignored by colleagues or the organization, often leading to a range of negative consequences. This experience can have long-lasting psychological, behavioral, and organizational impacts. Accordingly, this study aimed to design and validate a strategic causal model of workplace ostracism experience among purses.

Methods: A mixed-methods approach was employed to investigate the antecedents and consequences of workplace ostracism among nurses from 2023 to 2024. The population of the qualitative phase consisted of 12 academic experts and experienced nurses selected through purposive sampling. Data collection involved in-depth interviews and empirical experience analysis to identify the mechanisms and processes underlying nurses' experience of ostracism. Thematic analysis was conducted using ATLAS.TI 8. Based on qualitative findings, a proposed model was developed and assessed in the quantitative phase. The quantitative sample included 400 nurses working in public hospitals in Qazvin, selected via random sampling and based on Morgan's table. A validated researcher-made questionnaire was used for data collection. Eventually, confirmatory factor analysis (CFA) and path analysis were performed using AMOS 24. Results: Qualitative findings indicated that workplace ostracism among nurses is influenced by high workload, lack of social support, non-transparent managerial decision-making, psychosocial stressors, and lack of professional advancement. In addition, the experience of ostracism was found to result in organizational silence, decreased motivation, social isolation, and decreased quality of patient care. Quantitative results revealed that path coefficients exceeded 0.7, and t-values were higher than 1.96, thus confirming the validity of the qualitative model and its overall reliability.

Conclusion: Overall, managing workplace ostracism experiences through fostering a supportive organizational culture, enhancing communication and conflict resolution skills, and improving work conditions can mitigate their negative effects among nurses. The proposed model provides a comprehensive framework for understanding the cognitive-behavioral dimensions of workplace ostracism and offers practical strategies for improving nurses' work environments and enhancing human resource productivity in healthcare systems.

Keywords: Workplace ostracism, Cognitive-behavioral ostracism, Nurses, Experience management, Healthcare system



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Introduction

Ostracism in nursing can be defined as the exclusion or dismissal of a nurse from the workplace due to inappropriate performance, rule violation, or misalignment with organizational values and goals. This experience can have serious psychological and professional consequences for the ostracized nurse and may negatively influence the quality of healthcare services (1,2). In addition, it can have significant adverse effects on mental health, job performance, and even social behavior

(3). In workplace settings, ostracism manifests in various forms, such as being left out of group decisions, not being invited to meetings or social activities, and being ignored by colleagues (4). Research indicates that a large number of employees have experienced workplace ostracism, and its effects and consequences should not be overlooked accordingly (5).

This phenomenon can be influenced by a variety of cultural, social, and organizational factors (6). Ostracism not only undermines employees' self-esteem and mental



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health but also threatens interpersonal relationships, productivity, and job commitment (7). Behavioral responses to this experience can range from passive withdrawal to acts of anger and retaliation (8). In some cases, even the mere perception of being at risk of exclusion or victimization can trigger intense emotional and psychological reactions (9).

Workplace ostracism is often described as "cold violence", as it typically occurs covertly, making it difficult to monitor or control. Moreover, formal penalties are rarely associated with ostracizing behaviors (10). Unlike other forms of destructive workplace behaviors that may be overt, ostracism tends to be subtle and hidden, probably leading to more profound and long-lasting psychological consequences for employees (11). Individuals who are ostracized in organizational settings often develop gradual tendencies toward counterproductive workplace behaviors, whether overt or covert (12). These behaviors primarily contribute to organizational dysfunction, increased employee turnover, decreased productivity, and both direct and indirect organizational costs (13).

Cognitive and behavioral dimensions are crucial to the study of ostracism (14). The cognitive dimension pertains to an individual's perceptions, beliefs, and emotions related to being excluded from work, while the behavioral dimension refers to observable actions that result from this experience (15). An individual may feel ostracized based solely on personal interpretation, or may be subjected to concrete behaviors that reinforce exclusion (16), both of which can lead to compensatory or even destructive reactions directed toward the organization (17).

The intensity and depth of ostracism among nurses and healthcare staff increased in the healthcare sector, especially during the coronavirus disease 19 pandemic (18). Nurses not only endured heavy workloads and psychological strain, but in some cases, experienced feelings of worthlessness or disposability due to employment conditions or managerial policies (19). The consequences of such ostracism included increased demotivation, intention to leave the profession, and decreased quality of healthcare services (20).

Therefore, supporting staff, particularly nurses—both psychologically and structurally within the organization—is essential for mitigating the damaging effects of ostracism while ensuring improved productivity and organizational performance (21). Despite the importance of this issue, domestic research has primarily focused on the quantitative analyses of ostracism, with limited attention to its deeper cognitive and behavioral aspects, or the practical and theoretical management of ostracism experiences (22).

For instance, El-Sayed et al investigated the mediating role of organizational silence in the relationship between workplace ostracism and procrastination behaviors among nurses and observed that organizational silence considerably mediates and intensifies the negative effects of ostracism on procrastination. In other words, they

found that nurses who experience ostracism and feel unable to express their concerns tend to display more procrastination behaviors, ultimately leading to reduced quality of care (1).

Similarly, Elliethey et al explored the relationship between work ethics, workplace ostracism, and counterproductive service behaviors among nurses and concluded that a strong work ethic serves as a protective factor, buffering against the detrimental effects of ostracism and reducing antiservice behaviors. Based on their findings, ostracism was associated with increased absenteeism, reduced motivation, and lower organizational commitment. In addition, their structural model confirmed that higher levels of work ethics can mitigate the adverse effects of ostracism (23).

Likewise, Basuny et al examined the relationship between experiences of ostracism and nurses' perceptions of irresponsible behaviors among colleagues and reported that higher levels of perceived ostracism were associated with more negative perceptions of colleagues' responsibility and a greater likelihood of engaging in such behaviors themselves. They further indicated that these patterns had harmful consequences for team morale, interpersonal interactions, and the overall quality of nursing care (24).

Despite its profound psychological, behavioral, and professional implications, ostracism in the nursing profession remains an understudied phenomenon. While its importance for improving the psychological well-being and performance of nurses is evident, previous research has rarely addressed its causal mechanisms or strategic management.

Elksas et al evaluated the effects of workplace ostracism on nurses' job performance and work alienation and found that ostracism significantly reduced job performance and thereby increased work alienation. In turn, work alienation was linked to intentions to leave the profession and decreased job satisfaction, which can have serious implications for healthcare systems. Their study emphasized the importance of preventing and managing ostracism in healthcare settings in order to maintain high performance among nurses (14).

Identified Gaps in the Literature

- 1. Lack of Comprehensive Strategic Causal Models: Most previous studies adopted descriptive or fragmented approaches to workplace ostracism, neglecting strategic and causal perspectives. The present study addresses this gap by offering a structured causal model that identifies key variables and analyzes their interrelationships from a strategic standpoint.
- Limited Context-Specific Research in Nursing: Much of the existing literature is rooted in general psychology or other occupational groups, with insufficient focus on nursing within its unique professional and cultural context. However, this study specifically centers on Iranian nurses, enhancing the relevance

and applicability of findings in local healthcare environments.

- 3. Deficiency in Identifying Effective Coping and Preventive Strategies: Prior studies extensively focused on the experience of ostracism itself, with little attention to the development of practical coping mechanisms. This research contributes to this issue by defining and explaining scientifically grounded strategies based on a causal model that can effectively reduce ostracism while improving nurses' performance.
- 4. Absence of Integrated Mixed-Method Analyses: Most prior research employed either purely qualitative or quantitative methodologies, lacking a holistic view. However, the current study adopts a mixed-methods approach to produce richer data and a more comprehensive understanding of the causal structure of workplace ostracism.

Accordingly, the main research question of this study is as follows:

What is the strategic causal model for managing workplace ostracism among nurses, and is it valid?

This approach not only provides deeper insights for researchers but also offers practical guidance for healthcare managers and decision-makers. By improving organizational relationships and psychological support systems, it is possible to prevent or mitigate ostracism and its destructive consequences in healthcare environments.

Methods Study Design

This study employed a research method based on Saunders' Research Onion Model, which encompasses multiple layers from research philosophy to data collection and analysis techniques. This model provides a systematic

framework for advancing research processes. Moreover, the current study followed a mixed-methods (qualitative-quantitative) design to achieve its primary objective, utilizing complementary qualitative and quantitative phases (Figure 1).

Data CollectionQualitative Phase

The qualitative phase was exploratory in nature and adopted an interpretivist philosophy with an inductive approach to identify and deeply understand the underlying components of ostracism. A single-case study strategy was applied in this section. The study population included academic experts and experienced nurses (N=12) who had encountered workplace ostracism. Purposive sampling was used to select participants, and 12 semi-structured interviews were conducted with knowledgeable and relevant individuals. The interview process continued until theoretical saturation was reached and no new analytical insights were generated.

The primary data collection tool was a semi-structured interview guide, developed based on key and openended questions. It included three general questions, four questions targeting organizational factors, and three questions on strategic factors. Interviews were performed in Qazvin, and the face and content validity of the interview questions were evaluated by a panel of three nursing experts. Additionally, reliability and coding validation were ensured through performing test–retest on two interviews, with inter-coder agreement exceeding 80%, confirming coding consistency. Finally, qualitative data were analyzed using thematic analysis with the aid of ATLAS.ti software, version 8.

Quantitative Phase

The quantitative phase was conducted under a positivist

Research Process in Four Phases Based on the Mixed-Methods Approach

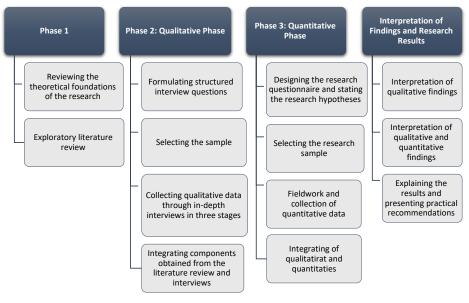


Figure 1. Research Process

philosophy with a deductive approach. The statistical population consisted of all nurses working in hospitals in Qazvin, and simple random sampling was performed using Morgan's table. Based on Cochran's formula, a sample of 400 nurses was selected from the available population. The main data collection instrument was a researcher-developed questionnaire, designed based on the themes and dimensions extracted from the qualitative phase. This questionnaire included general demographic questions, 18 items related to organizational factors, and 15 items addressing strategic factors.

Data Analysis

The validity of the questionnaire was evaluated through expert reviews in the fields of healthcare management and nursing. In addition, reliability was confirmed using Cronbach's alpha coefficient, which exceeded 0.7, indicating acceptable internal consistency. Ultimately, quantitative data were analyzed using confirmatory factor analysis (CFA) with AMOS (version 24) and SPSS (version 24) software.

Ethical Considerations

Ethical considerations, which were of high importance in the qualitative phase, included respect for participants, protection of privacy, confidentiality of information, avoidance of bias, and accountability of the researcher. The researcher adhered to these ethical principles throughout the research process, including the design of the study, the collection and analysis of data, and the dissemination of findings.

Results

In this study, interviews were conducted with 12 participants, consisting of academic experts and experienced nurses who had encountered workplace ostracism, during the winter of 2024. Participants were categorized based on their educational level, work experience, and gender, and the corresponding frequencies and percentages are presented in Table 1.

According to the demographic data, the majority of the interviewees were male (58%), while females comprised 42% of the sample. Based on the results (Table 1), 9%, 64%, and 27% of the participants had 5–10, 11–20, and more than 20 years of work experience, respectively. In terms of educational level, 41% held doctoral or master's degrees, and 59% had a bachelor's degree.

The Process of Developing Sub-Categories, Themes, and Global Themes

Phase 1: Extraction of Initial Codes (Sub-Categories/Codes)

The process began with the analysis of semi-structured interviews or collected texts. Any phrase, sentence, or paragraph conveying a meaningful concept relevant to the phenomenon was assigned a code. Overall, 232 initial codes were extracted from the qualitative data.

Table 1. Descriptive Statistics of the Study Participants

Variable	Category	Frequency (%)
Gender	Male	7 (58)
Gender	Female	5 (42)
	5–10 years	1 (9)
Work experience	11-20 years	8 (64)
	More than 20 years	3 (27)
Education	PhD and master's degree	5 (41)
Education	Bachelor's degree	7 (59)

Phase 2: Formation of Sub-Themes

Similar or related codes were grouped together under a common conceptual category, forming sub-themes. For example, codes such as "heavy workload", "resource shortages", and "lack of managerial support", were classified under a sub-theme entitled "work environment challenges".

Phase 3: Formation of Main Themes (Organizing Themes)

Sub-themes reflecting broader meanings and highlighting significant aspects of the phenomenon were clustered under main themes. For instance, sub-themes such as "organizational culture", "management structure", and "professional development opportunities" were categorized under the main theme of "internal organizational factors".

Phase 4: Extraction of Global Themes (Conceptual Framework)

The main themes were synthesized into global themes, forming the overarching framework of the study. The global themes included (1) organizational and external factors (with 44 primary sub-themes) as the antecedents or foundations of workplace ostracism and (2) strategies and coping mechanisms for ostracism (with 34 primary sub-themes), detailing adaptive and preventive responses to the experience.

Theme Exploration

The thematic analysis process was conducted with the aim of uncovering the hidden and profound dimensions of rejection experiences among nurses. In this regard, following semi-structured interviews and initial coding, the data were categorized into three main organizing categories: "intra-organizational factors", "extra-organizational factors", and "coping strategies and mechanisms". Subthemes (theme networks) for each extracted category were developed through the aggregation of similar codes and content analysis of participant statements.

To enhance the credibility and transparency of the findings, selected verbatim excerpts (quotations) from participants are presented for each foundational theme, providing an authentic and objective depiction of nurses' lived experiences of rejection and their coping strategies. Table 2 provides the identified theme networks, theme

classifications, and examples of participant quotations.

Quantitative Section

In the quantitative phase, based on the collected data, 80% of the respondents were female and 20% were male. In terms of age distribution, 50.6% of the participants were between 25 and 35 years old, 24% were aged 36–45, 13.8% were between 46 and 50 years old, and 11.6% were over 50 years of age. Regarding educational background, 77.5% of the respondents held a bachelor's degree, while 22.5% had a master's degree or higher (Table 3).

Confirmatory Factor Analysis of Macro-Level Organizational Variables (Causal Factors)

CFA was employed to determine the validity of macrolevel organizational variables. The values along the paths represent factor loadings, all of which exceeded 0.60, indicating acceptable convergent validity.

The fit indices related to model evaluation (Table 4) demonstrate that indices such as comparative fit index (CFI), goodness of fit index (GFI), normed fit index (NFI), root mean square residual (RMR), and root mean square error of approximation (RMSEA) fall within acceptable thresholds. These goodness-of-fit indices indicate that the data of this study are appropriately fitted to the factor structure of the model, reflecting strong alignment between the items and the underlying construct of macrolevel organizational factors.

Confirmatory Factor Analysis of Coping Strategies and Mechanisms

CFA was conducted to assess the validity of coping strategies and mechanisms. The values on the paths represent factor loadings, all of which were above 0.60, confirming adequate convergent validity.

The model fit indices associated with the proposed

coping strategies (Table 5) revealed that CFI, GFI, NFI, RMR, and RMSEA fall within acceptable thresholds. These goodness-of-fit indicators confirm that the data align well with the factor structure of the proposed model, suggesting a strong correspondence between the items and the latent construct of coping strategies. Figure 2 displays the path coefficient analysis of the model.

Discussion

Rejection among nursing staff is a multidimensional phenomenon resulting from a combination of macrolevel organizational factors, both internal and external to the organization. This experience is not simply limited to personal interactions or individual conflicts. These findings conform to those of the study by Basuny et al, highlighting limited personal interaction and lack of accountability among colleagues (24). At the intraorganizational level, the existence of a power-driven organizational culture, dominance of non-participatory policies, and structures that restrict nurses' participation in decision-making play a significant role in intensifying feelings of rejection (5). This part of the results is

Table 3. Descriptive Statistics-Quantitative Section

Variable	Category	Frequency (%)
Gender	Male	80 (20.0)
Gender	Female	320 (80.0)
	25–35 years	201 (50.6)
	36-45 years	91 (24.0)
Age	46-50 years	55 (13.8)
	Over 50 years	46 (11.6)
et v	Bachelor's degree	310 (77.5)
Education	Master's or higher	90 (22.5)
Total sample		400 (100)

Table 2. Final Codes After Screening

Overarching category	Organizing category	Theme network (core theme)	Quotation (participant verbatim sample)
Cognitive- behavioral model of nurses' rejection experience	Intra- organizational factors	Organizational culture and policies	"Here, all decisions are made behind closed doors; we are never informed." (P2, female, 16 years of experience)
		Workload and resources	"The number of staff is really insufficient relative to the workload; sometimes, I work several shifts back-to-back without rest." (P5, female, 12 years of experience)
		Management and professional development	"Nurses are rarely offered training or promotion opportunities." (P8, male, 20 years of experience)
	Extra- organizational factors	Economic and social pressures	"Economic conditions often prevent me from focusing on my job; financial concerns have increased." (P10, female, 10 years of experience)
		Macro policies of the health system	"Macro-level plans and decisions are always physician-centered; nurses are viewed only as executors." (P3, male, 18 years of experience)
		Media influence and public perception	"The media rarely portray the reality of our work; everyone thinks nurses are merely assistants to physicians." (P6, female, 14 years of experience)
	Coping strategies and mechanisms	Strengthening of individual and psychological capabilities	"I try to stay strong by studying and acquiring new skills." (P4, female, 9 years of experience)
		Strengthening of social relationships and support	"I always try to maintain a network of colleagues to support and energize me." (P7, male, 13 years of experience)
		Improvement of work environment and organizational culture	"To improve work culture, there must be an environment of respect among members, not blame or neglect." (P1, male, 15 years of experience)
		Stress management and mental health	"Exercise and reading during leisure time help me reduce burnout and stress." (P9, male, 17 years of experience)
		Performance improvement and professional development	"Without motivation for advancement and learning, nurses quickly become burned out." (P12, male, 20 years of experience)

Table 4. Model Fit Indices for Macro-Level Organizational Variables

Index type	Fit index name	Abbreviation	Acceptable threshold	Value in this study
Absolute fit	Degrees of freedom	DF	_	212
	Significance level	Р	Less than 0.05	0.000
	Chi-square/degree of freedom ratio	CMIN/DF	Between 1 and 5	1.73
	Chi-square coverage level	Chi-Square	Above 5%	0.4
	Comparative fit index	CFI	Greater than 0.90	0.934
	Adjusted goodness of fit index	AGFI	Greater than 0.90	0.940
Comparative fit	Non-normed fit index	NNFI	Greater than 0.90	0.92
	Normed fit index	NFI	Close to 1	0.93
	Comparative fit index	CFI	Greater than 0.90	0.934
	Relative fit index	RFI	Greater than 0.50	0.64
	Incremental fit index	IFI	Between 0 and 1	0.60
Parsimonious fit	Parsimonious normed fit index	PNFI	Greater than 0.50	0.75
	Parsimonious goodness-of-fit index	PGFI	Greater than 0.50	0.911
	Root mean square error of approximation	RMSEA	Less than 0.10	0.045
	Normalized chi-square	CMIN	Between 1 and 3	2.2

Table 5. Model Fit Indices for Coping Strategies and Mechanisms

Index type	Fit index name	Abbreviation	Acceptable threshold	Value in this study
	Degrees of freedom	DF	-	212
	Significance level	Р	Less than 0.05	0.000
Al £'.	Chi-square/degree of freedom ratio	CMIN/DF	Between 1 and 5	2.96
Absolute fit	Chi-square coverage level	Chi-Square	Greater than 5%	0.14
	Comparative fit index	CFI	Greater than 0.90	0.955
	Adjusted goodness of fit index	AGFI	Greater than 0.90	0.941
Comparative fit	Non-normed fit index	NNFI	Greater than 0.90	0.90
	Normed fit index	NFI	Close to 1	0.99
	Comparative fit index	CFI	Greater than 0.90	0.955
	Relative fit index	RFI	Greater than 0.50	0.64
	Incremental fit index	IFI	Between 0 and 1	0.59
Parsimonious fit	Parsimonious normed fit index	PNFI	Greater than 0.50	0.99
	Parsimonious goodness-of-fit index	PGFI	Greater than 0.50	0.901
	Root mean square error of approximation	RMSEA	Less than 0.10	0.069
	Normalized chi-square	CMIN	Between 1 and 3	1.9

consistent with the results of the research by Elliethey et al, demonstrating that experiences of rejection lead to increased negative behaviors, such as absenteeism, decreased motivation, and reduced organizational commitment (23).

This study also identified that high workload, lack of resources and facilities, insufficient opportunities for career growth and development, inappropriate management styles, and absence of effective training contribute to feelings of neglect, weakening capabilities, and ultimately the marginalization of nurses within the organizational structure. These results corroborate those of El-Sayed et al, pointing to the concurrent experience of rejection and inability to express problems (1).

Beyond these factors, external elements (e.g., economic pressures, excessive societal and familial expectations, top-

down physician-centered policies in the health system, and neglect of nursing roles) subject nurses to injustice and feelings of worthlessness. Furthermore, stereotypical and inaccurate representations of the nursing profession in the media have led to a decline in the social status and symbolic experiences of rejection among nurses.

In response to these conditions, nurses are compelled to adopt a range of strategies encompassing individual, social, and organizational dimensions. At the individual level, efforts to enhance self-awareness, increase resilience, and learn and apply emotion management and coping skills play a vital role in psychological protection. In terms of social relationships, showing empathy and support among colleagues, families, and patients, forming support networks, and participating in empathetic groups are crucial in reducing feelings of isolation and rejection (10).

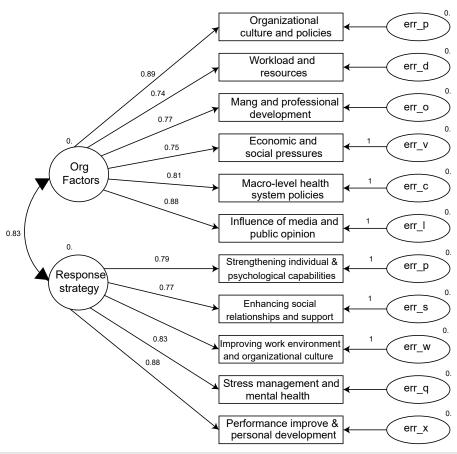


Figure 2. The Path Coefficient Analysis of the Model

At the organizational level, pursuing professional demands through collective mechanisms, actively participating in meetings and decision-making, establishing constructive communication channels with managers, and striving to change the dominant organizational culture are important pathways for managing and alleviating rejection. These findings are in line with the results of the study by Elksas et al, showing that rejection experiences directly lead to reduced job performance, increased alienation from the work environment, and occupational isolation among nurses (14).

Stress management and mental health approaches, such as starting meditation, striving for quality sleep, doing exercise, and utilizing psychological services, are also highly effective in maintaining professional functioning and improving the quality of life for nurses (13). On the other hand, many nurses attempt to transform their experiences of rejection into positive motivation for further learning, professional development, knowledge enhancement, and demonstration of their competencies in the workplace (2,9).

Overall, the mentioned strategies—if supported by the health system's structure—can not only reduce the intensity and negative consequences of rejection but also provide an opportunity for empowerment and the advancement of the professional status of nursing in society.

Conclusion

Our results indicated that rejection among nursing staff is a deep-rooted and multilayered phenomenon that does not stem solely from individual interactions but arises from the interplay between macro-level intra-organizational and extra-organizational factors. Feelings of rejection are intensified by several key factors, such as power-driven organizational culture and structures, workload pressures, weaknesses in career development pathways, physiciancentered upstream policies, economic conditions, and inaccurate media representation of nursing. However, nurses can employ a number of strategies to mitigate the negative consequences of rejection, including enhancing individual and professional capabilities, creating and strengthening support networks, striving for greater participation in organizational decision-making, and caring for mental health. Therefore, effectively addressing rejection and empowering nurses require structural and cultural organizational reforms, supportive policy formulation, and media attention to the values of the nursing profession.

Recommendations Based on Organizational Factors

 Redefining cultural components with an emphasis on strengthening the sense of belonging, mutual trust, organizational respect, and institutionalized behaviors based on transparency and justice in managerial decisions and interpersonal interactions.

- 2. Establishing dynamic workload management systems in order to prevent occupational overload, promote distributive justice, and reduce nurse burnout through developing clinical protocols and enhancing human resource capacities.
- 3. Designing and implementing career pathway maps, defining meritocratic criteria, and creating opportunities for continuous learning and development with the active participation of nurses in professional advancement programs.
- 4. Adopting macro-level, evidence-based policies aimed at enhancing nurses' social status, job security, and professional welfare.
- Conducting multimedia awareness campaigns in order to correct and enhance the public image of nursing, clarify nurses' roles in the health system, and strengthen the social capital of these healthcare professionals nationally.

Recommendations Based on Major Strategies

- Developing individual capacity-building programs, positive psychology-based instruments, and mindfulness techniques to increase nurses' flexibility and resilience.
- 2. Creating peer support networks for sharing experience, strengthening solidarity, and providing psychosocial support among colleagues.
- Institutionalizing mechanisms for the active participation of nurses in the process of policymaking and development of organizational protocols in order to amplify their voice and enhance their sense of professional impact.

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Visualization: Saeed Baghersalimi. Writing-original draft: All authors. Writing-review & editing: All authors.

Competing Interests

We have no conflict of interests to disclose.

Consent for Publication

Not applicable.

Data Availability Statement

The datasets used and/or analyzed during the current study are available from the corresponding author upon reasonable request. The entire dataset is in the Farsi language. Nonetheless, the data can be provided in English for readers upon reasonable request from the corresponding author.

Ethical Approval

This study was approved by the Ethics Committee of Islamic Azad University (IR.IAU.LIAU.REC.1404.001). This article has been extracted from the first author's doctoral dissertation submitted to Islamic Azad University, Rasht Branch, Rasht, Iran. All study protocols were approved by the Ethics Committee of Islamic Azad University. In addition, all methods were performed in accordance with relevant guidelines and regulations.

Furthermore, participants or their legal guardians were provided with an information sheet, reassured about anonymity and data confidentiality, and free to withdraw from the study. Moreover, the purpose of the study was explained to participants/their legal guardians, and an informed consent form was obtained from them before starting the study.

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